# INTEGRATION DEVELOPER

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| **Award** | Non-Award |
| **Responsible to** | Manager Information & Communication Technology |
| **Location** | Head Office, Wayville |
| **Summary of role** | In accordance with Resthaven Philosophy and Policies responsible for working closely with the Project Ignite team to support data ingestion and application integration across core enterprise systems. |
| **Special conditions** | • Work outside normal hours from time to time as required.<br>• Required to participate in after-hours support roster. |

## Key Responsibilities and Duties

Project Ignite will see the replacement of Resthaven's core systems, the Integration Developer will work closely with the Ignite team as well as the ICT team during the life of this project.

The Integration Developer will undertake duties in accordance with the philosophy, business practices and policies of Resthaven Incorporated, and perform the following duties:

- Working closely with vendors, project and applications teams to define and develop point to point application links to support cross-functional applications bidirectionally.
- Work closely with the project team to define integration requirements
- Develop and build integration connections both point to point and with a middleware platform, across IaaS, PaaS and SaaS environments.
- Ensure the integration requirements of each system are met and align with each other by liaising with the software vendors, project team members, internal business units, and IT.
- Develop a plan for testing integration prior to live deployment
- Work closely with the project team and vendors to establish a middleware platform
- Define and develop application integration with the middleware platform
- Administer the integration functions of each separate software system, monitor integration audit logs, determine cause of failures, and re-process transactions after data issues resolved
- Carry out integration support, making initial diagnosis of problems, for a system or subsystem or apply known solutions, including documenting problems, progress checking, and escalating to ensure resolution.
- Document all interface and integration connections and compile all supporting material to enhance ongoing support
- Implement interface monitoring and develop an improvement lifecycle structure
- Travel to other Resthaven facilities as required to undertake role responsibilities

## Quality and Safety

Responsible for:

- Maintaining a safe work environment in accordance with Resthaven Work Health and Safety Policies and Procedures, and actively participating in the rehabilitation of staff injured at work.
- Assisting in the on-going maintenance of a safe work place through involvement in the implementation of safe systems of work in accordance with Resthaven Work Health and Safety Policies and Procedures.
- Participating in mandatory Health and Safety training sessions.
- Identifying and reporting hazards in the workplace.
- Participating in Resthaven Quality Management System and commitment to processes of continuous improvement activities, including auditing, surveys and needs analysis.

## Privacy and Confidentiality

Responsible for:

- Adhering to Resthaven Privacy of Information Policy and Procedure at all times.
- Maintaining a duty of confidentiality to all residents, clients, volunteers and staff.
- Ensuring that any "Confidential Information" that becomes known through the course of employment with Resthaven is kept confidential including information relating to Resthaven's:
  - business or operational interests;
  - methodology and affairs;
  - financial information; and
  - anything else that is notified as being confidential.

Other duties as directed by Manager ICT or Executive Manager Finance and Corporate Services commensurate with classification and training

## ESSENTIAL CRITERIA

### Qualifications / Experience

- Experience developing and building links for cross-functional applications point to point; On-Prem, IaaS, PaaS and SaaS
- Significant experience using integration platforms
- Experience in integrating with core enterprise software applications (Both On-Prem and in the cloud), including applications such as Epicor, CIM, AutumnCare, SharePoint.
- Strong experience working with integration platforms across the API lifecycle, i.e. design, development and support.
- Experience with business and technical requirement analysis, business process modelling/mapping, methodology development, and data mapping.
- Strong understanding of enterprise application integration patterns
- Strong communication (written/verbal) skills
- Demonstrated ability to contribute and self-manage within a small team environment
- Expertise in the assessment, architectural design, and implementation of integration patterns including Middleware, bulk data integrations, real-time data integrations, File based integrations, point to point integration, cloud integration, process integrations, and event processing.
- Experience with RDBMS and SQL querying
- Knowledge of relational database design and data management techniques
- Strong consulting skills
- Passion for customer satisfaction and delivering high quality solutions
- Current drivers licence for travel to Resthaven sites

## DESIRABLE CRITERIA

- Experience in the Aged Care sector
- Previous experience in a health related IT environment
- Previous experience with Epicor Cloud, CIM and/or AutumnCare software
- Previous experience with O365 and Power BI

**Approved** _____ **Date** _____
**Manager ICT**

**Acknowledged** _____ **Date** _____
**Employee**